

Statistics report that over 60% of Americans in the workforce require some sort of vision correction. A TruAssure vision care plan offers the freedom to choose from a variety of network providers including optometrists, ophthalmologists, and many leading optical retailers such as LensCrafters, Sears Optical, Target Optical, and most Pearle Vision locations. TruAssure has the same commitment to service excellence as our parent company, Delta Dental of Illinois.



801 Ogden Avenue  
Lisle, IL 60532  
800-414-4988  
[www.truassure.com](http://www.truassure.com)

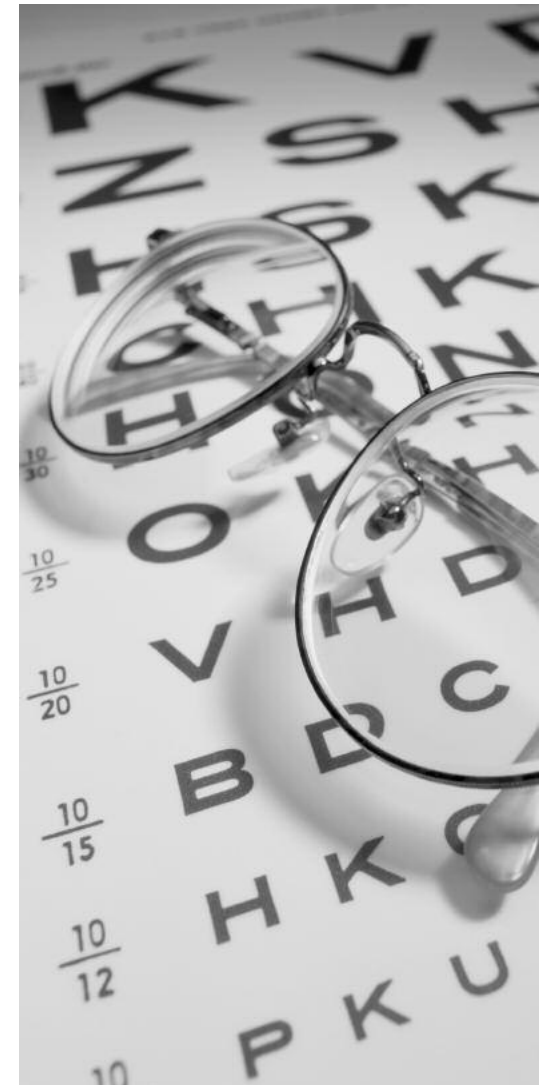
A subsidiary of Delta Dental of Illinois



If you enroll in the TruAssure vision care plan, please detach and use this temporary card until your TruAssure information card is forwarded to you.



## Your TruAssure Vision Care Plan



## GENERAL INFORMATION

You may choose to go to any licensed optometrist, ophthalmologist and/or dispensing optician whenever you need vision care. However, there may be significant cost advantages when you receive treatment from a Provider participating in the TruAssure network.

## THE IMPORTANCE OF AN EYE EXAM

An eye examination means more than getting a prescription – it evaluates your eye health and is critical in the early detection of several vision and health-related conditions, including glaucoma, diabetes, cataracts, and hypertension. And, because early detection is the key for treatment, periodic eye examinations play a vital role in ensuring the health of your eyes.

Eye examinations are also important for the health and safety of children. The American Optometric Association recommends that children receive their first eye examination from an eyecare professional as early as six months of age. Afterwards, your provider will advise you when your child's next eye examination should be scheduled.

## Does the plan limit the kind of eyeglass frames I can choose?

To ensure complete member satisfaction, TruAssure vision care plans allow members to choose from any available frame at a provider location.

## How do I use my vision plan?

1. Have your TruAssure Information Card available when scheduling and visiting a TruAssure In-Network Provider.
2. Present your TruAssure Information Card at the time you receive service or materials from a TruAssure In-Network Provider. Pay your copayment and any other charges not covered at the time of service. No paperwork is required. You continue to save on additional eyewear purchases any time you present your card to a TruAssure In-Network Provider.
3. If you select a Provider who is not in TruAssure's network, you do not receive TruAssure preferred pricing and you should provide full payment to your Out-of-Network Provider at the time of service. To receive benefit reimbursement, submit a completed claim form (available on our website), along with itemized receipts from your Provider and your prescription to:

TruAssure Insurance Company  
c/o EyeMed Vision Care  
Attn: Claims Processing  
P.O. Box 8504  
Mason, OH 45040-7111

## How can I obtain eligibility and benefit information?

Customer Care Representatives are eager to assist you.

Toll-Free – 866-723-0513

Hours of Operation:

Monday – Saturday, 7 a.m. to 10 p.m. (CST)

Sunday, 10 a.m. to 7 p.m. (CST)

## If I use an In-Network Provider, will I have to pay full price for items not covered by the plan?

No. In addition to the benefits covered by your vision care plan, TruAssure members receive a 20% discount at In-Network Providers on items not covered by the plan. This discount may not be combined with any other discounts or promotional offers and the discount does not apply to disposable contact lenses or a TruAssure Provider's professional services.

Most TruAssure plans also offer members a 35 - 40% discount off complete pair eyeglass purchases and a 15% discount off conventional contact lenses at In-Network Providers once the plan benefit has been used.

With these secondary purchase discounts, there are no claim forms to process and members have unlimited frequency on these purchases.

## How do I locate a TruAssure In-Network provider?

We offer two easy ways to locate an In-Network Provider 7 days a week, 24 hours a day. You can either:

- search our online Provider directory at [www.truassure.com](http://www.truassure.com); or
- use the automated phone system by calling 1-866-723-0513

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The TruAssure vision care plan is administered by EyeMed Vision Care.

**Your provider can contact EyeMed at:**  
1-866-723-0513

This card is not a guarantee of coverage.